

ITINERARY

PASSENGER

SERVICE CENTRE

Contact Page brusselsairlines.com/contact-us

FLIGHT 1

Flight

SN2811

From

Brussels (BRU)

Brussels Airport

to

Prague (PRG)

Václav Havel Airport

Departure date

16 January 2025

Departure time

14:35

Latest check-in

60 minutes before departure

Arrival date

16 January 2025

Arrival time

16:00

Travel class

Economy Light (S)

Status

Confirmed

Operated by

Brussels Airlines

On behalf of

Not valid before

16 January

Not valid after

16 January

All times are local times

DOCUMENT

Booking reference

Ticket number

Issued

12/12/2024

Issuer

BRUSSELS AIRLINES

Issue place

BRUSSELS

Page

1 of 4



RECEIPT

PASSENGER

[REDACTED]

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Booking reference	[REDACTED]
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Issue place	BRUSSELS
Page	2 of 4

VAT Exemption following Art 41 §1 1°

This document is your proof of payment and can be used for fiscal and legal purposes.

FARE DETAILS

	EUR
Fare	47.00
Taxes	
International/Domestic Surcharge (YQ)	2.00
International/Domestic Surcharge (YQ)	17.00
Passenger Service and Security Charge (BE)	35.38
(S3)	2.00
Charges	
Fees*	0.00
Grand total	103.38

FORM OF PAYMENT

Ticket: Credit Card Master Card	CA	103.38
	XXXXXXXXXXXXXX	

BAGGAGE PROVISIONS

PASSENGER

[REDACTED]

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 Page 3 of 4

1 Brussels (BRU) → Prague (PRG)

Flight SN2811

Economy Light (S)

	Quantity	Price	Weight	Size
Hand baggage	1 piece	n/a	up to 18lb / 8kg	up to 46li / 118cm
Baggage allowance	0 pieces	n/a	n/a	n/a

Due to limited storage space in the cabin, you may be asked to check your hand baggage in at the gate, even if it complies with our baggage policy. Items such as power banks, spare batteries, lighters/matches and e-cigarettes cannot be checked in. You need to keep these items and your valuables (passport or identity card, keys, wallet, laptop and tablet,...) with you in the cabin.

IMPORTANT INFORMATION

PASSENGER

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Issued	12/12/2024
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Issue place	BRUSSELS
Page	4 of 4

IMPORTANT NOTICE

The contract of carriage between you and Brussels Airlines is governed by applicable law and by our Conditions of Carriage, which you can consult on our www.brusselsairlines.com website.

Should you not show up for a flight without advising us in advance, we may cancel any reservations you have for your return or onward flights. Price difference may apply to safeguard these flights.

If you decide to terminate your travel at an agreed stopping place (after a connecting flight) without taking your flight to your final destination, and insofar this is not due to our fault or reasons of force majeure, this will be considered a breach of contract. In such an event, you are only entitled to collect your checked baggage at the place of your connection after payment of (i) the potential price difference resulting from the recalculation of the fare of your altered routing; and (ii) a compensation of 150 EUR.

Notices requested by the Montreal Convention and Regulation EC No 889 2002. The Montreal Convention dated May 1999 may apply to your journey and governs and may limit the liability of carriers in respect of death or injury and for destruction of or damage to baggage and for delay.

Notice required by the regulation EC NO 889 2002. -- Limits of liability. The applicable limits of liability for your journey on a flight of N.V. Brussels Airlines are as follows : There are no financial limits for death or bodily injury and the air carrier may make an advance payment to meet immediate economic needs of the person entitled to claim compensation. Subject to proof of your damage the limits are: In the case of destruction loss or damage or delay to baggage the limit is 1.131 special drawing rights approximately EUR 1290 and if the value of your baggage is greater than this limit you should inform the carrier at check-in or ensure that it is fully insured prior to travel. In the case of delay to your journey the limit is 4.694, special drawing rights approximately EUR 5.430. If your journey also involves carriage by other airlines you should contact them for information on their limits of liability.

In accordance with the Belgian law on the use of passenger data, Brussels Airlines is obliged to transfer certain passenger data to the Belgian government as from 1 January 2018. More information can be found on <https://crisiscentrum.be/nl/inhoud/passenger-name-record>.

The authorities of certain countries may require airlines to transfer specific travel data to them relating to your journey, for security and immigration purposes. You authorise us to transfer, for these purposes, so-called passenger name record (PNR) data such as your name, date of birth, home address, contact phone numbers, information on your travel partner, date of reservation, ticket issuance, payment information, travel itinerary, frequent flyer number, information concerning your baggage and/or changes to the PNR.

Notice on carriage by train. The carriage by train is governed by the European Regulation (EC) n° 1371/2007 of 23rd October 2007 on rail passengers rights and obligations and the Uniform rules concerning the contract for international carriage of passengers and luggage by rail (CIV) to the Convention concerning international carriage by rail (COTIF) of 9 May 1980, as modified by the Protocol for the modification of the Convention concerning international carriage by rail signed at Vilnius on 3 June 1999 as well as our General Conditions of Carriage. Your Luggage remains under your sole responsibility during such carriage by train.

DANGEROUS GOODS

No dangerous goods are allowed in either checked baggage or carry-on-baggage. More information on brusselsairlines.com/dangerousgoods

BRINGING LIQUIDS ON BOARD

In compliance with international security regulations, any liquid items (including gels, pastes and similar) which are carried into the aircraft cabin must be packed in individual containers with a capacity of not more than 100 ml (1 dl). More information can be found on brusselsairlines.com/liquidsandgels

AIR PASSENGER RIGHTS

If you are denied boarding or if your flight is cancelled or delayed for at least two hours, ask at the check-in counter or boarding gate for the text stating your rights, particularly with regard to compensation and assistance. Regulation (EC) no. 261/2004.

AIR TRANSPORTATION NOTICE

For liability issues and other transport conditions, please refer to the Brussels Airlines general conditions of carriage available at any Brussels Airlines sales office, or on brusselsairlines.com.